



2010 Client Satisfaction Survey Results

Results are a compilation of several hundred responses to evaluate the service provided, and were voluntarily returned to Heartland Pathology Consultants, PC.

Ratings

Based on: **5 =Excellent 3=Average 1=Poor**

<u>Quality</u>	
Pathology and Support Staff	4.74
<u>Service</u>	
Pathology Consultation Availability	4.75
Support Staff Assistance	4.72
Supply and Requisition Availability	4.75